

The Board of Directors of the Marion County Ambulance District met on Thursday, November 16, 2023, at the Marion County Ambulance District Administrative Office. Board members attending were Chairman Dorothea Lake, Vice Chairman Branson Wells, Brian Fowler, Cheryl Arntzen, Marie Frankenbach, and Larry Coleman. Also attending were EMS Chief John Nemes, Chief Medical Officer John Clemens, Division Chief Eric Murfin, Assistant Chief Adam Mitalovich, Assistant Finance Director Kari Garrett, Captain Chris Dolbeare, Patty Cheffey, Jason Fenton, and Jason Jonas with Zoll.

The meeting was called to order at 6:00 pm by Chairman Lake.

A motion was made by Larry Coleman to approve the minutes from the meeting held on October 19, 2023. The motion was seconded by Marie Frankenbach and approved on a roll call vote.

The treasurer's report, accounts receivable reconciliation, profit and loss, and financial reports for October 2023 were reviewed.

Chief Nemes presented the Board with the Chief's report. MCAD answered 492 calls for emergency service in October. Base 1(Hannibal) – 2711 handled 122 calls, 2721 handled 132 calls, Base 2 (Hannibal) handled 136 calls, Base 3 (Palmyra) handled 88 calls, and we had 14 off-duty transfers.

We are still working to address the issue of 96 hour holds. Department heads from each agency are organizing a meeting so everyone can discuss how things have changed and what we can do to improve them.

Larry Tharp is leaving the District after many years of service here. He has been taking care of the AED program, delivering supplies, routine maintenance, etc. for the past several years. His last day was 11/10. We have hired Patty Cheffey to fill the void in the AED Program and routine issues. She will also be taking care of the website and social media outlets for the district.

Newton 360, the app for providing immediate employee feedback, is up and running. Crews have been trained and are getting acclimated to the system. With this app, supervisors can provide feedback, both positive and negative, on any observation or encounter they have with the employees. Employees can also rate the supervisors on any interactions as well.

First under new business was the contract with Ralls County. Chief Nemes made the Board aware of the changes in the contract and stated the contract had already been approved by the Ralls County Board of Directors. A motion was made by Branson Wells to approve the contract, the motion was seconded by Brian Fowler and approved on a roll call vote.

Next under new business the Board discussed the option of upgrading the Zoll cardiac monitors. Jason and Jason, with Zoll, provided the Board with a demo of the new monitors and answered questions that the Board had. The upgrade would include the ability to keep scorecards and review calls amongst other things. There is also a case management system that would be beneficial for QA/QI. A motion to proceed with the upgrade was made by Branson Wells, seconded by Brian Fowler. The motion was approved on a roll call vote.

Next, MCAD Captain Chris Dolbeare provided the Board with a presentation regarding the Handtevy system. The system is specifically used for decisions on Pediatric Patients regarding dosing, and equipment sizes, but can also be used with adult patients. After discussion, a motion was made by Marie Frankenbach to proceed with purchasing the system. A second was made by Larry Coleman and was approved with a roll call vote.

Up next on the agenda was the 2024 Budget. Chief Nemes went through the budget detailing any new line items and discussing planned purchases for the upcoming year. After discussion, Marie Frankenbach made a motion to approve the 2024 budget. The motion was seconded by Brian Fowler and was approved on a roll call vote.

The Board discussed year end incentives for employees, and Branson Wells made a motion to keep the formula for year end incentives the same as last year. The motion was seconded by Brian Fowler and approved unanimously on a roll call vote.

The next meeting will be held on January 18, 2024, at 6:00 pm at the Marion County Ambulance District Administration Building.

There being no more business, the meeting was adjourned on a motion by Cheryl Arntzen, seconded by Branson Wells and approved on a roll call vote.